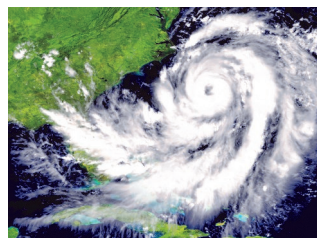




Citizen Connection

711 Pennington Avenue Havre de Grace, MD 21078
www.havredegracemd.com
410-939-1800

Citizen Connection prepared for you since 2012
by Laurie Dawson, Dept. of Public Works !



FLOODPLAIN FOCUS INSIDE



Find us on
Facebook
facebook.com/havredegracemd



HELPFUL CONTACTS - To make life a little easier

HAVRE DE GRACE	PHONE
City Hall	410-939-1800
Police Department	410-939-2121
Tydings Park Marina	410-939-0015
Visitor Center	410-939-2100
Wastewater Plant	410-939-1220
Water Plant	410-939-1070
Hospital	443-843-5000
Library	410-939-6700
Post Office	410-939-2335
HdG Elementary School	410-939-6616
HdG Middle School	410-939-6608
HdG High School	410-939-6600
Meadowvale Elem.	410-939-6622
Parks & Rec. Activity	410-939-6724
Chamber of Commerce	410-939-3303
Opera House	443-502-2005

HARFORD COUNTY	PHONE
Animal Control	410-638-3503
Health Department	410-838-1500
Mosquito Control	410-841-5870
Pet License	410-638-3505
Sheriff's Office	410-879-2782
Voter Registration	410-638-3565
Miss Utility- Before You Dig!	800-257-7777
Baltimore Gas & Electric	800-685-0123
Scarboro Landfill	410-638-3018
Recycling Office	410-638-3417
Mulch & Composting	410-638-3018
Construction Debris	410-638-3637
Waste Industries	410-457-0404
Comcast	410-272-7500
Verizon	800-837-4966

Trash Talk 101 Curbside Collections

Here it is in a nutshell:

**For curbside collections,
the only thing you can use
a plastic bag for is to hold
REGULAR
HOUSEHOLD GARBAGE.**

Nothing else.

**Not Yard Waste,
Not Shredded Paper,
Not Any Recyclables.**

Source:
Harford County
Recycling Office 410.638.3417
or www.harfordcountymd.gov

Citizen Connection

Fall – Winter 2017



Your City Newsletter

City of Havre de Grace • 711 Pennington Avenue • Havre de Grace, MD 21078 • 410-939-1800 • www.havredegracemd.com

Hello Havre de Grace Citizens!

It's a great season to be living, working, and playing in our great City by the bay. This past summer, we were busy making many improvements to our downtown area.

In August, we successfully opened the Cultural Arts Center at the Opera House, which now hosts an amazing variety of entertainment opportunities. Get your tickets today at ohhdg.org. We also completed and dedicated the All-access Playground at Tydings Park, ensuring greater outdoor opportunities for children of all ages and abilities. Both of these venues are great improvements to our downtown area, provide recreational opportunities for our citizens and bring many visitors to our City. In the coming months, we will work towards continued restoration and enhancement of Tydings Park, as well as maintenance and improvements to the Promenade.

Now, as we move into the busy holiday season, there will be much to do and see in Havre de Grace. We hope you will get downtown to frequent our amazing businesses and restaurants. While you are there, be sure to check out this year's new, improved lighting plan. With the help of the dedicated volunteers from the Winter Wonderland Committee, Havre de Grace will be fully decorated and lit up for the holidays, showing off our spirit to residents and visitors alike. **You can join in the festive celebration by participating in the Havre de Grace Home Decorating Contest! Judging to take place on December 14th and 15th.** For details about all the exciting things going on in Havre de Grace, check out explorehavredegrace.com or our City's website at havredegracemd.com. Also, be sure to follow us on Facebook for the latest news and updates.

There is so much more to say about our amazing hometown. I truly believe there is no greater place to call home, to live, work and play, and to raise our families. I am reminded daily of just how much we have to be thankful for in our City by the bay.

I look forward to seeing you around town.

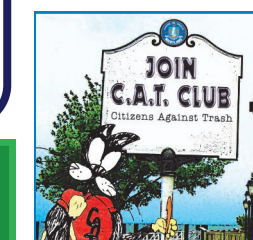
William T. Martin, Mayor



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Citizens Against Trash - C.A.T. Club -



Helping to keep
our City
litter
free!

**1 hour every Saturday,
Meet up at 8:30am
at Rochambeau Plaza
- located at corner of
Washington, St. John &
Green Streets -**

All supplies for collecting
litter are provided for you.

For more info:
Call Al Peteraf
443-742-3352

~ ANNOUNCING ~

THE 2017 HOLIDAY HOME DECORATING CONTEST

Havre de Grace will be lighting up the City with thousands of festive lights this holiday season. We are officially announcing our **City-Wide Home Decorating Contest**. In addition to festively lit parks and holiday store front windows, we would like to see your neighborhoods adorned with lights.

Please call the Visitor Center at **410-939-2100** to add your home address to the judge's list. **Judging will take place on December 14 & 15.**

Winners will be announced December 18th at the City Council meeting.

Together, we will make Havre de Grace a Holiday Destination for all to visit.



Erika Quesenbery-Sturgill, **Director** of Economic Development

410-939-1800 x 1137
erikaq@havredegracemd.com



It's Official!
Erika L. Quesenbery-Sturgill was sworn in as **Director of Economic Development for the City of Havre de Grace,**

during the August 21st Council Meeting, by Mayor William T. Martin.

Quesenbery has worked tirelessly in Economic Development for the City of Havre de Grace since 2015, in grants administration and management, and Management of the Maryland Main Street District Designation in the City. She will continue to manage and promote programs under the mantle of Main Street America including grants and loans for downtown businesses. A twice published author and historian, Quesenbery is a Harford native who resides in Havre de Grace with her

husband Scott Sturgill who is Chief Credit Officer of Harford Bank. She had previously worked in Economic Development with Vernon Thompson in Cecil county and in the Main Street America program as a manager, director and board member in Elkton, Bel Air and Havre de Grace. "Havre de Grace is such an outstanding place to do business that it is truly an honor to take on this role in the City," Quesenbery said. "With the new high school and middle school project, quality of life enhancements for residents and visitors, our amazing library, and a mind blowing Cultural Arts Center at the restored Opera House, it is a town with energy, promise and vibrancy."

She sees the Susquehanna Railroad Bridge of the future, compounded with waterfront enhancements, targeted

business recruitment and training at the industrial park and other areas of town with the unique elements of the City as being a win locally for economic development. "We have an incredible Advisory Board that shapes our direction with perspective," Quesenbery noted. "With a forward thinking Mayor and Council, and active business and community leaders, Havre de Grace is truly both a destination and prime location."

Quesenbery brings extensive industry knowledge and community awareness to the job. She is an active member of many trade organizations including:

MD Economic Development Association, International Council of Shopping Centers, the International Economic Development Council, and the Northeastern Economic Development Association.



Carla Ciallella Named Family Self-Sufficiency Program Coordinator for Havre de Grace Housing Authority [Havre de Grace, MD] Sept. 19, 2017

The Havre de Grace Housing Authority (HDGHA) announces that Carla Ciallella has been hired as the new Family Self-Sufficiency (FSS) program coordinator at the agency. The FSS program is a free service offered to residents of HDGHA with the goal of helping low-income families reduce their need for subsidized programs and services.

Ciallella holds a Bachelor of Science degree in Social Work from Lock Haven University and has extensive experience helping at-risk youth and families. She served most recently as supervisor for the Housing Authority of Baltimore City MyGoals Program and has worked as service coordinator, case manager, addictions counselor and caseworker for many other non-profit organizations and agencies throughout Maryland and Pennsylvania.

Nicki Biggs is the acting executive director of HDGHA. She says, "Carla's enthusiasm for our mission, combined with her background and work experience, will enable HDGHA to help even more families and individuals achieve economic self-sufficiency. She is a very positive addition to our team and to the community at large."

About the Havre de Grace Housing Authority (HDGHA)

<http://hdgha.org>

About the Family Self-Sufficiency Program:

<http://hdgha.org/family-self-sufficiency-program.html>

WELCOME NEW BUSINESSES IN HAVRE DE GRACE !!!

Affairs Extraordinaire by Marta at 233 St. John St.
Always in Grace Assisted Living at 806 S. Union Ave.
Artist's Emporium at 220 N. Washington St.
BT Mechanical Investments, LLC at 750 N. Adams St.
CAS-Tek, LLC at 1043 Pulaski Hwy
Cultural Center at the Havre de Grace Opera House at 121 N. Union Ave.
Maryland Tourism Council, MTC, at 203 Market St.
Matrix America at 613 Revolution St.
Moon & Sea Creations at 433 St. John St.
Nexagen Networks, Inc. at 2129 Pulaski Hwy
STEMRAD Radiation Protection at 1043 Pulaski Hwy
Windsong Trading at 308 St. John St.
Vintage Finds at 141 N. Washington St.

APPLAUD THESE EXPANDING BUSINESSES:

Blue Earth Leather at 316 St. John St.
Chris Barbershop at 101 N. Washington St. (front 361 Congress Ave.)
HDG Sports at 2132 Pulaski Hwy. (from 141 N. Washington St.)
Stickdesign Embroidery & Garment Printing Studio at 316 St. John Street
Tideway Dermatology at 930 Revolution St. (from 323 S. Union Ave.)

Chief Theresa G. Walter, Havre de Grace Police Department 410-939-2121



Your Police Department is here for you!

We offer regular contact through social media, but our preference is working directly with citizens face-to-face. For example, if your community or organization would like an officer to attend your HOA, club, or organization meeting to discuss anything crime or law enforcement related, we are happy to do so.

Our officers present forums and hold meetings on many topics to include **cyber safety, crime prevention, drug awareness, and bullying prevention.** We also address crime statistics affecting specific neighborhoods.

Contact Cpl. Petz at 410-939-2121 to schedule.

~ Holiday Season Reminder ~

In the hustle and bustle of the season, make sure all valuables are out of sight or removed from your vehicle. This includes storing gifts in your vehicles. Rest assured, Havre de Grace Police will continue our strong presence in the business areas of the City during the holiday shopping times. When you see an officer, please say hello!

FOLLOW US ON SOCIAL MEDIA ~ We are constantly updating these sites with timely information for the public.

- Facebook.com/HdGPolice
- Twitter.com/HdGPolice
- nextdoor.com searching for Havre de Grace Police.

Dear Citizens,
We invite you to attend any and all commission meetings. Let your voices be heard!



Mayor William T. Martin and the 2017-2018 City Council Members Invite and encourage you to attend the City's Commission Meetings and Council Meetings.



Monica A. Worrell
Council Member



David A. Martin
Council Member



Jason G. Robertson
Council Member



Stephen J. Gamatoria
Council Member



David W. Glenn
Council President



Michael R. Hitchings
Council Member

Commission	Council Liaison	Meeting Schedule
Arts	Monica Worrell	4 th Tuesday - monthly
Board of Appeals	Steve Gamatoria	As needed
Board of Election	David Glenn	As needed
Econ. Development Advisory Board	Jason Robertson	3 rd Wednesday -monthly 3:30 at City Hall
Ethics	David Martin	As needed
Historic Preservation	Monica Worrell	2 nd Tuesday - monthly
Marina	David Glenn	As needed
Municipal Trees	Michael Hitchings	1x per quarter, dates announced
Planning	Michael Hitchings	2 nd & 4 th Mondays as needed, 7pm City Hall
Street & Traffic Safety Advisory Brd.	David Glenn	4 th Monday - monthly 6pm at City Hall
Tourism Advisory Board	David Martin	2 nd Tuesday - monthly 3:30, location varies
Water & Sewer	David Martin (chair) Jason Robertson	2 nd Friday, odd months 3pm at City Hall

OPERA HOUSE: Update! - THE CURTAIN HAS BEEN RAISED!



OH...so many years ago when this project first began...and now the curtain has been raised at **The Cultural Center at the Opera House**
121 N. Union Ave.
Havre de Grace, MD 21078



For a list of scheduled events and to purchase tickets: www.HdgOperaHouse.org
No computer access? No problem! Just stop by: **Artists' Emporium** at 220 N. Washington St.
Ph. 443.502.5389 or the **HdG Visitor Center** at 450 Pennington Ave. Ph. 410.939.2100



Questions? I'm here for you!
Rebecca Jessop, Executive Director,
Havre de Grace Arts Collective
executivedirector@hdgartscollective.org
or info@ohhdg.org or **ph. 443-502-2005**

Originally built in 1870, *The Cultural Center at the Opera House* has reopened after a three-year, \$4 million transformation. The curtain was officially raised the evening of August 6, 2017 to joyous applause! The opening celebration continued with a full week of performances.

This much anticipated renovation of the historic theater now offers state-of-the-art sound and lighting systems, will seat 201 comfortably, and is handicapped accessible. It will be used for local and professional plays, live music, performing arts, film, artists' gallery showings, arts education and youth programming, local events, private receptions and gatherings.



The **Havre de Grace Visitor Center** is celebrating **15 years of service**. The Center opened in September of 2002 at **450 Pennington Ave.** Our friendly volunteer staff is always happy to assist you! We offer information about local stores, restaurants, museums and attractions. Inside you will find interpretive displays, including a model of the City as it appeared in May, 1813 during our battle with the British fleet.
The Center also offers a public restroom, a small gift shop and tickets to local events. The next time you have out of town guests, make this your first stop for information about our wonderful City.
Hours: Monday through Fridays 9am- 5pm, Saturday and Sunday 11am- 4pm. **Ph. 410-939-2100** www.explorehavredegrace.com

Celebrate the Best of the Chesapeake



at the 2nd ANNUAL
**GREAT HAVRE DE GRACE
OYSTER FEAST**

November 18, 4pm to 9pm.
-100 Lagaret Lane
HdG Community Center

\$55. pp. (a portion of the ticket price benefits the non-profit organizations in HdG.)

Menu features:

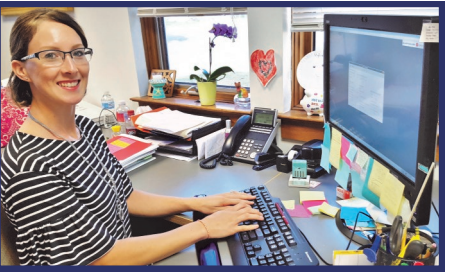
raw oysters, steamed oysters, fried oysters,
homemade oyster stew, crab soup,
as well as a large assortment of land fare...
all you can eat!

Tickets available at the Visitor Center located at 450 Pennington Avenue. Ph. 410-929-2100
Havre de Grace, Maryland

George Dehority, Director of Finance

410-939-1800 x 1105
georged@havredegracemd.com

“Electronic Bill Paying - It’s easy!” says Jennifer Adams of the City’s Department of Finance.



Did you know that you can arrange to have your water/sewer bill sent to you electronically? Going paperless is both economical and environmentally conscientious.

To arrange electronic billing, please visit our website at: www.havredegracemd.com and enter the eBilling Registration section from our Home page. You can also call **(410) 939-1800** to speak with either Ms. Michele Widman at **x-1109** or Ms. Donna Waller at **x-1113**.

Did you also know that you can pay City Bills on-line? You can check your balances and arrange one-time electronic check payment , debit card, or credit card payment. To set up payments please visit our website at www.havredegracemd.com and enter the Payment Center from our Home Page.

Need to pay your taxes or water bill and prefer to write paper checks? The City has a deposit box that is open 24 hours a day, 7 days a week at the front of City Hall. Please note that payments received will be marked the following business day.

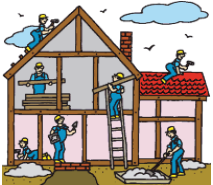
Attention Small Business Owners, The Mayor and City Council have increased its annual Personal Property Tax Credit from \$500 to \$1,000. Now is the best time to make investments in your business. Please contact Ms. Resa Laird at **(410) 939-1800 x1110** for more information.

Ben Martorana, Director of Planning 410-939-1800 x1122
benm@havredegracemd.com

A FEW WORDS ABOUT ...

HOME PROJECTS

A Building Permit is needed for projects such as these:



When hiring a contractor, please be sure they are licensed by the Maryland Home Improvement Commission (MHIC) or the Maryland Home Builder Registration Unit for new home construction.

NOTE: The contractor is required to apply for your permit on your behalf. Confirm that your licensed contractors have received final approval on all required inspections (building inspections, electrical, plumbing, and/or mechanical.)

If opening a new business in town, a **Use & Occupancy Permit** is required.

Questions? Contact Colleen Critzer, City Hall Permits Clerk
410-939-1800 x1102 or colleenc@havredegracemd.com

PROJECT	PERMIT FEE
Fence or Shed	\$50
Garage	\$100
Deck	\$75
Screen Room	\$75 - \$100
Addition	\$350
Pool (Above Ground)	\$50
Pool (In Ground)	\$100
Interior Renovation	\$75
Framing, Insulation	\$75 - \$200
Demolition	\$100 - \$150
Dumpster (On Street)	\$50



Yes! Even the City must apply for a Building Permit! A Permit has been applied for and issued for installing a split-rail fence to surround the newly acquired Moore Family Homestead / Burns Property located on the corner of Market and Lafayette Streets.

(Pictured here is Bill Reeder, Deputy Director of Public Works and Colleen Critzer, Permits Clerk, Department of Planning)

Timothy F. Whittie, Director of Public Works! 410-939-1800 x -1107

RECYCLING - WHY are we pushing everyone to get on board?
HOW will recycling more make a difference?

NO MORE ROOM, ALL FILLED UP.
Scarboro Landfill in northern Harford County is now closed to commercial trash haulers.
Why? The Landfill is full. It has reached its capacity and there is no room to open another cell. (Individuals may still take items there, but city and county-wide trash haulers are no longer permitted.)

WHERE DOES OUR TRASH GO NOW?
Our trash is now being hauled to Baltimore County. When that Landfill becomes full, a new site farther away will need to be found.

HOW MUCH DOES TRASH REMOVAL REALLY COST?
As of today, the Landfill charges **\$72 per ton to handle trash** while **recycling is accepted for FREE**. In 2012 the rate was \$67 per ton of trash. Our bill for the month of August 2017 was **\$20,777.00**. This is a consistent monthly bill which shows, as a City, we are not recycling enough. If we were, this monthly fee would show a decrease.

HOW DOES THIS IMPACT OUR RESIDENTS?
Your dollars (from taxes and water/sewer bills) are used to cover the cost of getting rid of the trash. We have three (3) major impacts on the trash budget:

1. The disposal fees continue to increase and will never go down.
2. The travel expenses we incur to transport our trash to Baltimore County and beyond will only increase.
3. New homes + new residents = more curbside collections.

HOW WILL RECYCLING MORE MAKE A DIFFERENCE?
The monthly Landfill disposal fee will be greatly reduced. The more we recycle, the less goes into the trash truck traveling to Baltimore County. Our recycles are taken to the **Recycling Facility** located in Harford County, and again, the fee for accepting recyclables is **\$0.00, yes, it is FREE**.

On your collection day, two trucks come into your neighborhood.
Truck A collects trash only.
Truck B collects Recycles only.

Beware of this Common Mistake -
You have recycled all week long, yet at the very last step, you put your recyclables into a plastic bag.
When the recycle hauler sees recycles in a plastic bag, he is not allowed to take it. (Harford County Guidelines)

WHY? All plastic bags are rejected at the Recycling Center because they jam the sorting machines. Plastic Bags of recycling must be taken to Baltimore County as trash. Your effort to recycle is wasted and goes to the Landfill for which there is a charge.



An Easy Solution:

Place your recyclables loosely in a can, a cardboard box, bin, or other designated container...and **MARK IT CLEARLY**.
Please use any one (or all 3) markings for Recycling Container.



Each day, the hauler has over 1,000 stops. Cans not marked as recycling will go as trash.

Getting Rid of Recyclables

Guidelines from Harford County & Maryland Environmental Services

1. No plastic bags to hold recyclables.
2. Place all items together loosely in a container. [Paper, Plastics, Cans, Glass & Cardboard - all together]
3. Caps, lids and labels can remain on bottles, cans and jars.
4. Put at curbside in a **clearly marked container with a lid**. (can, cardboard box, tote)
5. Heavier items go on top.
6. Large cardboard boxes - flatten them. Then put them next to or under the container.

Note: Shredded paper - it goes loose in the container or you can put it in a paper bag.
Note: Pizza boxes and Styrofoam are NOT recycled. Put out as trash.

Getting Rid of Yard Waste ~ Harford County Guidelines

WHERE DOES IT GO?

Your yard waste is taken to the **Mulch and Composting Facility** located at the Scarboro Landfill, 3135 Scarboro Rd, Street, MD., 21154 ph: **410-638-3018**

WHAT YARD WASTE IS ACCEPTED?

and **HOW DO I GET IT READY?**

Leaves (see below), grass clippings, hedge and tree trimmings, branches and Christmas Trees. Bolded items will only be collected if in a paper yard waste bag or loosely placed in an **empty trash container (no plastic bags.)**

Note: Branches to be tied into bundles less than 4ft., not wider than 2ft., not over 50lbs in weight and 1 1/2 in. diameter.



WHAT YARD WASTE IS NOT ALLOWED?

- Bamboo
 - Thistle
 - Poison Ivy
 - Poison Oak
 - Poison Sumac
 - Root Balls
 - Soil/Dirt
 - Stumps
 - Diseased & Insect-infested Plant Material
- No Plastic Bags**

HOW DO I GET RID OF IT?

All of the prohibited yard waste items are to be put out as regular trash.
Source: Harford County Recycling Office
Questions: 410-457-0404

WHY NO PLASTIC BAGS?

Your yard waste is put into a machine which grinds it up for compost or mulch. **Plastic bags jam up the machines and plastic contaminates the compost material.** Harford County requires residents to place yard waste in heavy duty yard debris PAPER BAGS- available at most home improvement stores.



Getting Rid of Fall Leaves

Use Paper Yard Bags or loosely place leaves in empty* garbage cans.

* Make sure the cans are free of trash when using them for yard waste.



The City's Sweeper Truck is not designed to collect leaves. Leaves in the roadway present a driving hazard; therefore, this is not permitted.

Think About this:

Leaves make wonderful compost for your gardens. Just mulch them up with your lawn mower. Saves time, money, and your back!

Have a plan before that first flake falls!

You've just finished shoveling your driveway and here comes the snowplow. These tips will save you the frustration of getting "plowed in" :

1. Wait until the plow has passed by your drive at least once. This way you can see the direction in which the plow driver is pushing the snow.
2. Shovel a space on your property edge to "catch" the snow coming from the plow. (see photo)
3. Shovel your driveway in the direction of traffic and place the snow downstream of the plow.

A smart way to shovel your drive

How to reduce the possibility of getting a huge pile of snow in your driveway opening when snowplows clear your street:



Source: Minnesota Department of Transportation Graphic: Jim Freitag, Minneapolis Star Tribune